



Course Code: BUSCON

Course Name: Business Continuity and Crisis Management

Course Description: Business Continuity and Crisis Management Planning, Responsibility and Outcomes

Course Summary (This course covers the following Business Continuity and Crisis Management content)

Development

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| <ul style="list-style-type: none"> + Key Definitions For Business Continuity and Crisis Management + About Business Continuity and Crisis Management + Disruption of Key Services + Malicious Contamination or Sabotage + About Risk Management + Risk Identification + Risk Action Planning + Risk Control + Development | <ul style="list-style-type: none"> + Business Continuity and Crisis Management Development + Business Continuity and Crisis Management System Elements + Destruction of Premises or Equipment + Defining Business Continuity and Crisis Management Risk + The Risk Management Process + Risk Analysis + Risk Tracking + Customer Complaint Investigation, Results Notification and Resolution |
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Implementation

- | | |
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| <ul style="list-style-type: none"> + Need Help with Business Continuity and Crisis Management? | <ul style="list-style-type: none"> + Implementation |
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Documentation

- + Documentation

Monitoring

- + Monitor

Corrective Action and Preventative Action

- + Corrective Action

Verification

- + Verify

Validation

+ Validate

Skills and Knowledge

+ Skills and Knowledge

Recommended Prior Knowledge or Experience

- + No prior knowledge or experience of **Business Continuity and Crisis Management** is required for Training Participants.
- + This Training Activity is recommended for Senior Management, Middle Management and Operational Personnel.

Learning Outcomes

- + Training participants will gain a basic understanding of the application and management of **Business Continuity and Crisis Management** within food safety and quality systems.
- + Basic knowledge competency for **Business Continuity and Crisis Management** can be verified through successful completion of the available assessment activity for this course.
- + Basic skill competency for **Business Continuity and Crisis Management** can be verified through the completion of the competency checklist available through your haccp.com Training Matrix.

Online Training Environment

Recommended Device Standards

- + CPU - Dual Core or higher
- + Monitor - 11 Inch or larger
- + RAM - 512 MB
- + Operating System - Windows XP or Higher / MacOS
- + Resolution - 1366*768
- + Internet Speed - 2 Mbps

Recommended Browsers

- + Chrome - Chrome 64 or Higher
- + Firefox - Firefox 58 or Higher
- + Internet Explorer - IE11
- + Microsoft Edge - Any Version

Recommended Software


- + Microsoft - Microsoft Office / Open Office
- + PDF Viewer - Adobe Reader / Updated Chrome Browser
- + Flash Player - Adobe Flash Player
- + Zip File - Any Compression tool like WinZip / WinRar


Learning Material Formats


+ The Learning Materials for this haccp.com Training Activity can be selected from any of the formats provided, including:


 Website Content (Text Based)

 MP4 (Audio Visual)

 MP4 and Text (Audio Visual and Text)

 PDF (Text Based)

 MP3 (Audio)

 Slideshow (Visual)

Cost

+ Unlimited access from **\$9.90 USD** Per Training Participant per Year!

Required Time

+ **Learning Materials:** 0 Minutes

+ **Online Assessment Activity:** 90 Minutes (Whilst no formal time limit is prescribed for completion of haccp.com Assessment Activities, we recommend Assessments are completed within a 90-minute timeframe)

Certificate of Completion

+ A Certificate of Completion will be available upon successful completion of the Assessment Activity (Pass mark is 75%).

Post Training Competency Verification

+ A Competency Checklist will be downloadable upon successful completion of the Assessment Activity.