



Course Code: PROREC

Course Name: Product Recall and Product Withdrawal

Course Description: Planning for Product Recall or Product Withdrawal Scenarios

Course Summary (This course covers the following Product Recall and Product Withdrawal content)

Development

- + Key Definitions For Product Recall and Product Withdrawal
- + About Product Recall and Product Withdrawal
- + Product Recall and Product Withdrawal Protocols
- + Prepare a Press Release if Required - Step 5
- + Initiating a Product Recall or Product Withdrawal
- + Notify the Relevant Health Authority and Other Relevant Parties - Step 2
- + Traceability of Products to be Recalled or Withdrawn
- + Detain and Segregate Products to be Recalled that Remain in your Business’ Control - Step 4
- + Prepare and Issue the Notice of Recall or Withdrawal - Step 7
- + Control of the Recalled or Withdrawn Products - Step 9
- + Rectify the Cause of the Recall or Withdrawal - Step 11
- + Press Release and Notice of Product Recall or Product Withdrawal
- + Informing the Relevant Health Authority
- + Product Recall and Product Withdrawal Notification to Customers
- + Verifying the Effectiveness of Product Recall and Product Withdrawal
- + Development
- + Product Recall and Product Withdrawal Development
- + Product Recall and Product Withdrawal
- + Formatting a Product Recall and Product Withdrawal Plan
- + Steps to an Effective Recall
- + Assemble the Product Recall and Product Withdrawal Team - Step 1
- + Identify Product to be Recalled or Withdrawn - Step 3:
- + Product Recall and Product Withdrawal Records
- + Prepare the Distribution List - Step 6
- + Verify the Effectiveness of the Product Recall or Product Withdrawal - Step 8
- + Decide what to do with the Recalled or Withdrawn Products - Step 10
- + Common Problems with Recalls and Withdrawals
- + Preparation of the Recall or Withdrawal Distribution List
- + Identification of Products to be Recalled
- + Control of the Recalled or Withdrawn Product
- + Testing Your Product Recall and Product Withdrawal Plan

Implementation

- + Need Help with Product Recall and Product Withdrawal? + Implementation

Documentation

- + Documentation

Monitoring

+ Monitor

Corrective Action and Preventative Action

+ Corrective Action and Preventative Action

Verification

+ Verify

Validation

+ Validate

Skills and Knowledge

+ Skills and Knowledge

Recommended Prior Knowledge or Experience

- + No prior knowledge or experience of **Product Recall and Product Withdrawal** is required for Training Participants.
- + This Training Activity is recommended for Senior Management, Middle Management and Operational Personnel.

Learning Outcomes

- + Training participants will gain a basic understanding of the application and management of **Product Recall and Product Withdrawal** within food safety and quality systems.
- + Basic knowledge competency for **Product Recall and Product Withdrawal** can be verified through successful completion of the available assessment activity for this course.
- + Basic skill competency for **Product Recall and Product Withdrawal** can be verified through the completion of the competency checklist available through your haccp.com Training Matrix.

Online Training Environment

Recommended Device Standards

- + CPU - Dual Core or higher
- + Monitor - 11 Inch or larger
- + RAM - 512 MB
- + Operating System - Windows XP or Higher / MacOS
- + Resolution - 1366*768
- + Internet Speed - 2 Mbps

Recommended Browsers


- + Chrome - Chrome 64 or Higher
- + Firefox - Firefox 58 or Higher
- + Internet Explorer - IE11
- + Microsoft Edge - Any Version

Recommended Software


- + Microsoft - Microsoft Office / Open Office
- + PDF Viewer - Adobe Reader / Updated Chrome Browser
- + Flash Player - Adobe Flash Player
- + Zip File - Any Compression tool like WinZip / WinRar


Learning Material Formats


+ The Learning Materials for this haccp.com Training Activity can be selected from any of the formats provided, including:


 Website Content (Text Based)

 MP4 (Audio Visual)

 MP4 and Text (Audio Visual and Text)

 PDF (Text Based)

 MP3 (Audio)

 Slideshow (Visual)

Cost

+ Unlimited access from **\$9.90** USD Per Training Participant per Year!

Required Time

+ **Learning Materials:** 0 Minutes

+ **Online Assessment Activity:** 90 Minutes (Whilst no formal time limit is prescribed for completion of haccp.com Assessment Activities, we recommend Assessments are completed within a 90-minute timeframe)

Certificate of Completion

+ A Certificate of Completion will be available upon successful completion of the Assessment Activity (Pass mark is 75%).

Post Training Competency Verification

+ A Competency Checklist will be downloadable upon successful completion of the Assessment Activity.