



## **HACCP.COM PRIVACY POLICY**

Last modified: 31 October 2020

### **Welcome to haccp.com!**

When you use our services, you're trusting us with your information. We understand that this is a big responsibility and we work hard to protect your information and put you in control.

This Privacy Policy is meant to help you understand what information we collect, why we collect it and how you can update, manage, export and delete your information.

### **Our Commitment to Your Privacy**

haccp.com will not sell, trade, give or rent any personally or commercially identifiable information obtained from you to a third party without your consent.

It is the policy of haccp.com to allow Users to provide as much, or as little personal or commercial information to us as they feel comfortable with. You have complete control over the identifiable information haccp.com may collect. You have complete access to any information you have given us and to make any changes as required.

If you have any concerns regarding your privacy in relation to haccp.com and want to notify us, please contact us directly at [achievegreatness@haccp.com](mailto:achievegreatness@haccp.com).

### **Information that haccp.com collects**

We want you to understand the types of information we collect as you use our Services

We collect information to provide better Services to all our users – from figuring out basic stuff such as which language you speak, to more complex things like which ads and content you'll find most useful. The information haccp.com collects, and how that information is used, depends on how you use our services and how you manage your profile content.

When you're not signed in to your haccp.com Account, we may store the information that we collect with unique identifiers tied to the browser, application or device that you're using. This helps us do things such as maintain your language preferences across browsing sessions.

When you enter haccp.com, we collect your browser type and IP address. This information is gathered for all haccp.com visitors. When you visit our websites, social media pages or mobile applications or click on our advertisements on the online media of other companies, we may collect information about you using technology which is not apparent to you, for example "cookies". A cookie is a piece of data stored on the User's computer tied to information about the user. We use session ID cookies to confirm that users are logged in. These cookies terminate once the user closes the browser. We use a persistent cookie that stores your login ID (but not your password) to make it easier for you to login when you come back to haccp.com. You can remove or block this cookie using the settings in your browser if you want to disable this convenience feature.

### **Your Personal and/or Business Information**

When you're signed in, we may also collect personal information about you by accessing data from other sources and then analysing that data together with the information we already hold about you in order to learn more about your likely preferences and interests.



Most of the personal information we collect and hold about you is from your direct dealings with us. We may sometimes collect your personal information other than from you directly. For example from other suppliers who, in common with us, have a relationship with you.

Personal information we hold is generally stored in computer systems. These may be operated by us or by our service providers. In all cases, we have rigorous information security requirements aimed at eliminating risks of unauthorised access to, and loss, misuse or wrongful alteration of, personal information.

We may anonymise and aggregate your personal and/or business information. We may do this for use and disclosure of the anonymous data to determine preferences and haccp.com user patterns. We share this anonymised data with our trusted partners to assist them in marketing products and services to you that are likely to be relevant to your interests and preferences.

### **Things that you create or provide to us**

When you create a haccp.com Account, you provide us with personal and/or business information that includes your name, business and contact details and a password. You can also choose to add payment information to your account for relevant Services. Even if you aren't signed in to a haccp.com Account, you might choose to provide us with information – like an email address to receive updates about our Services.

We also collect the content that you create, upload or receive when using our Services. This includes things such as content you write and receive, files that you save and content you create.

When you upload, submit, store, send or receive content to or through our Services, you give haccp.com (and those we work with) a worldwide licence to use, host, store, reproduce, modify, create derivative works (such as those resulting from translations, adaptations or other changes that we make so that your content works better with our Services). Your business logo may be displayed to other haccp.com Users and website visitors.

haccp.com will not (without express written permission and/or website approval) from the owner of such content, communicate, publish, publicly perform, publicly display and distribute your created content.

When you use the Approved Supplier Network functionality, you retain full control of who has access to your content. Under no circumstances do other parties have direct or indirect access to your individual content for functionalities such as FS&Q Program Manuals and Online FS&Q Training through the haccp.com platform.

### **haccp.com Online Payments**

The haccp.com website (including online payment pages) maintains industry standard SSL security to ensure the protection of your personal information and data.

Where online payments are made through haccp.com, these are facilitated using a reputable payment gateway provider. Secure tokens are used by the payment gateway to complete credit card transactions in a manner that protects your personal information and data during the transaction. haccp.com does not record or store any credit card numbers or related details.

haccp.com online payments are conducted using PCI DSS (Payment Card Industry Data Security Standard) compliant systems and methods.

### **haccp.com Data Transfer Policy**



haccp.com

In alignment with the haccp.com Terms of Use, haccp.com Users consent to having their data transferred to, and stored in the haccp.com Data Centre in the USA and/or in Australia.

For information about how to contact haccp.com, please visit our contact page.